



# IBM InfoSphere Guardium Data Redaction V2.5.1 assists you in protecting sensitive data from unintentional disclosure

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## At a glance

InfoSphere® Guardium® Data Redaction provides privacy for unstructured documents by redacting sensitive data. It offers the ability to privatize information in order to increase internal information sharing and also to assist your efforts to respond to regulatory requirements by providing an efficient document redaction mechanism.

This solution is intended to enable you to do the following:

- Redact or mask documents using a uniform policy model in response to regulatory requirements
- Support multiple repositories for redaction (File system, IBM® FileNet® P8, and IBM CM8)
- Redact files through the web client for greater control
- Automatically redact files in a batch for increased speed
- View and review redacted documents through the Secure Viewer
- Perform document processing tasks such as Bates numbering and applying watermarks to processed documents
- Discover and generate a report of files within your repository that contains sensitive information
- Support a broad range of file formats: PDF, TIFF, JPEG, Microsoft™ Word, XML, Text, CSV, and HTML

## Overview

InfoSphere Guardium Data Redaction provides an easier and more secure mechanism for sharing unstructured data for increased internal information sharing, supporting your efforts to comply with regulations and privatization of test data. A flexible, efficient design helps businesses protect their sensitive information while still giving employees access to mission-critical information and helping to increase productivity.

InfoSphere Guardium Data Redaction is intended to help reduce the time and costs associated with redacting documents. Its automated mode allows businesses to apply a uniform policy to shared documents in high-volume situations. Its semi-automated review function allows for more fine-grained user intervention in the privatization process. It offers support for IBM ECM document repositories, allowing documents to be redacted in typical large-scale enterprise document stores. The

Secure Viewer allows authorized employees to view pre-redacted documents according to their roles in the organization. The solution also supports masking of sensitive entities in documents.

The following enhancements have been made in Version 2.5.1:

- Support for entity masking using the InfoSphere Optim™ Masking on Demand functions.
- Added textual formats redaction console support for Microsoft Windows™ platforms. Supported textual formats include Text, CSV, XML, and HTML documents.
- Support for FileNet 5.1 for input and output redaction folders.
- Added Red Hat Linux™ support for execution of textual formats redaction. Supported textual formats include Text, CSV, XML, and HTML documents.
- JPEG file type support for input and output.
- CSV file type support.
- HTML file type support.
- Repository-level permissions.
- Ability to configure style and appearance of redacted areas.
- Enhancements to XML support.
- Permission inheritance for easier creation and management of roles.

For more information on this product, visit

<http://www.ibm.com/software/data/guardium/data-redaction/>

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## Key prerequisites

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The announced product runs on a variety of Microsoft Windows , UNIX™ , and Linux platforms.

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## Planned availability date

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October 18, 2013

Availability of programs with encryption algorithm in France is subject to French government approval.

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## Description

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InfoSphere Guardium Data Redaction can help protect sensitive, unstructured data contained in documents and forms from unintentional disclosure by detecting and redacting the data from the document version openly shared. It supports many of today's document formats, including scanned documents, PDF, TIFF, Microsoft Word, Text, and XML files.

It can help:

- Protect sensitive, unstructured data in documents and forms
- Transform tedious, manual redaction alternatives into automated processes for greater speed, accuracy, and efficiency
- Better safeguard proprietary or personal information from internal/external misuse and fraud
- Address regulatory compliance and privacy requirements by applying data governance controls

Language support includes English, French, German, and Spanish. The Windows operating system is supported. The Red Hat Linux operating system is supported for textual formats redaction.

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### **Accessibility by people with disabilities**

A US Section 508 Voluntary Product Accessibility Template (VPAT) containing details on accessibility compliance can be requested at

[http://www.ibm.com/able/product\\_accessibility/index.html](http://www.ibm.com/able/product_accessibility/index.html)

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### **Program number**

Program number	VRM	Program name
5724-Z69	v2.5.1	InfoSphere Guardium Data Redaction

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### **Offering Information**

Product information is available via the Offering Information website

<http://www.ibm.com/common/ssi>

Also, visit the Passport Advantage® website

<http://www.ibm.com/software/passportadvantage>

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### **Publications**

All product publications are provided in softcopy format on the product CD-ROMs and DVDs.

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### **Technical information**

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#### **Specified operating environment**

##### ***Hardware requirements***

For information on hardware requirements, refer to the [Software requirements](#) section.

##### ***Software requirements***

For information on software requirements, refer to

<http://www.ibm.com/support/docview.wss?uid=swg27023386>

The program's specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a readme file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language.

##### ***IBM Electronic Support***

The IBM Support Portal is your gateway to technical support. This includes IBM Electronic Support tools and resources, for software and hardware, to help save time and simplify support. The Electronic Support tools can help you find answers to

questions, download fixes, troubleshoot, automate data collection, submit and track problems through the Service Request online tool, and build skills. All these tools are made available through your IBM support agreement, at no additional charge.

- Read about the Electronic Support portfolio of tools  
<http://ibm.com/electronicssupport>
- Access the IBM Support Portal  
<http://ibm.com/support>
- Access the online Service Request tool  
<http://ibm.com/support/servicerequest>

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## **Planning information**

### ***Packaging***

InfoSphere Guardium Data Redaction V2.5.1 (5724-Z69) is distributed with:

- Product code and documentation on CD and DVD
- Quick Start Guide in hardcopy format

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### **Security, auditability, and control**

InfoSphere Guardium Data Redaction uses the security and auditability features of the host software. The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

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### **Global Technology Services®**

Contact your IBM representative for the list of selected services available in your country, either as standard or customized offerings for the efficient installation, implementation, or integration of this product.

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## **Ordering information**

This product is only available via Passport Advantage . It is not available as shrinkwrap.

These products may only be sold directly by IBM or by authorized IBM Business Partners for Software Value Plus.

For more information about IBM Software Value Plus, visit

[http://www.ibm.com/partnerworld/page/svp\\_authorized\\_portfolio](http://www.ibm.com/partnerworld/page/svp_authorized_portfolio)

To locate IBM Business Partners for Software Value Plus in your geography for a specific Software Value Plus portfolio, visit

<http://www.ibm.com/partnerworld/wps/bplocator/>

Product group: Guardium  
Product Identifier Description 5724-Z69  
InfoSphere Guardium Data Redaction

Product category: Guardium

For ordering information, consult your IBM representative or authorized IBM Business Partner, or visit

<http://www-306.ibm.com/software/support/pa.html>

## Passport Advantage

InfoSphere Guardium Data Redaction (5724-Z69)

Part number	Program name/Description
BB1G9EN	InfoSphere Guardium Data Redaction V2.5.1 Multiplatform English Media Pack
D0CMTLL	InfoSphere Guardium Data Redaction PVU Lic+SW S&S 12 Mo
E08M9LL	InfoSphere Guardium Data Redaction PVU Annual SW S&S Rnw
D0CMULL	InfoSphere Guardium Data Redaction PVU SW S&S Reinstate 12 Mo

### Passport Advantage customer: Media pack entitlement details

Customers with active maintenance or subscription for the products listed are entitled to receive the corresponding media pack.

Entitled maintenance offering description	Media pack description	Part number
InfoSphere Guardium Data Redaction	InfoSphere Guardium Data Redaction V2.5.1 Multiplatform English Media Pack	BB1G9EN

### On/Off Capacity on Demand (CoD)

Part number	Description
D0CMWLL	InfoSphere Guardium Data Redaction On/Off CoD Proc Day OOCOD Temp Use Chrg

### Charge metric

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PID number	Charge metric	Program name
5724-Z69	Processor Value Unit	InfoSphere Guardium Data Redaction

### Processor Value Unit (PVU)

PVU is a unit of measure by which the program can be licensed. The number of PVU entitlements required is based on the processor technology (defined within the PVU table by processor value, brand, type, and model number at the website below) and the number of processors made available to the program. IBM continues to define a processor, for the purpose of PVU-based licensing, to be each processor core on a chip. A dual-core processor chip, for example, has two processor cores. The PVU table can be found at

[http://www.ibm.com/software/lotus/passportadvantage/pvu\\_licensing\\_for\\_customers.html](http://www.ibm.com/software/lotus/passportadvantage/pvu_licensing_for_customers.html)

Licensee can deploy the program using either full capacity licensing or virtualization capacity (sub-capacity) licensing according to the Passport Advantage Sub-Capacity Licensing Terms (refer to the web page below). If using Full Capacity

licensing, Licensee must obtain PVU entitlements sufficient to cover all activated processor cores<sup>1</sup> in the physical hardware environment made available to or managed by the program, except for those servers from which the program has been permanently removed. If using Virtualization Capacity licensing, Licensee must obtain entitlements sufficient to cover all activated processor cores made available to or managed by the program, as defined according to the Virtualization Capacity License Counting Rules at

[http://www.ibm.com/software/lotus/passportadvantage/Counting\\_Software\\_licenses\\_using\\_specific\\_virtualization\\_technologies.html](http://www.ibm.com/software/lotus/passportadvantage/Counting_Software_licenses_using_specific_virtualization_technologies.html)

<sup>1</sup> An activated processor core is a processor core that is available for use in a physical or virtual server, regardless of whether the capacity of the processor core can be or is limited through virtualization technologies, operating system commands, BIOS settings, or similar restrictions.

#### **Notes :**

- Some programs may require licenses for the program and what is being managed. In that case, the following applies. In addition to the entitlements required for the program directly, licensee must obtain PVU entitlements for this program sufficient to cover the processor cores managed by the program.
- Some programs may be licensed on a managed basis only. In that case, the following applies. Instead of the entitlements required for the program directly, licensee must obtain PVU entitlements for this program sufficient to cover the processor cores managed by the program.
- A few programs on an exception basis may be licensed on a referenced basis. In that case, the following applies. Rather than obtaining entitlements for the activated processor cores available to the program, licensee must obtain PVU entitlements for this program sufficient to cover the environment made available to the referenced program as if the program itself were executing everywhere the referenced program was executing, independent of the basis on which the referenced program is licensed.

#### **Processor Value Unit (PVU) sub-capacity licensing**

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This software product is eligible for sub-capacity licensing. Customers must accept the terms of the IBM International Passport Advantage Agreement Attachment for Sub-Capacity Licensing Terms (Attachment), and must obtain PVU Proofs of Entitlement (PoEs) for the maximum processor core capacity available to an eligible sub-capacity product when deployed in an eligible virtualization environment. This is also referred to as sub-capacity or virtualization capacity licensing.

Customers must use the IBM License Metric Tool unless they meet the exceptions described in the Attachment.

For information regarding PVU sub-capacity licensing, including terms and IBM License Metric Tool ordering information, visit

<http://www.ibm.com/software/lotus/passportadvantage/subcaplicensing.html>

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### **Terms and conditions**

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The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction with IBM are contained in the applicable contract documents such as the IBM International Program License Agreement, IBM International Passport Advantage Agreement, and the IBM Agreement for Acquisition of Software Maintenance.

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These programs are licensed under the IBM Program License Agreement (IPLA) and the associated Agreement for Acquisition of Software Maintenance, which provide for support with ongoing access to releases and versions of the program. IBM includes one year of Software Subscription and Support (also referred to as Software Maintenance) with the initial license acquisition of each program acquired. The initial period of Software Subscription and Support (also referred to as Software Maintenance) can be extended by the purchase of a renewal option, if available. These programs have a one-time license charge for use of the program and an annual renewable charge for the enhanced support that includes telephone assistance (voice support for defects during normal business hours), as well as access to updates, releases, and versions of the program as long as support is in effect.

## **License Information form number**

L-TEX-95SRK9

The program's License Information will be available for review on the IBM Software License Agreement website

<http://www.ibm.com/software/sla/sladb.nsf>

## **Limited warranty applies**

Yes

## **Limited warranty**

IBM warrants that when the program is used in the specified operating environment, it will conform to its specifications. The warranty applies only to the unmodified portion of the program. IBM does not warrant uninterrupted or error-free operation of the program or that IBM will correct all program defects. You are responsible for the results obtained from the use of the program.

IBM provides you with access to IBM databases containing information on known program defects, defect corrections, restrictions, and bypasses at no additional charge. For further information, consult the IBM Software Support Handbook found at

<http://www.ibm.com/support/handbook>

IBM will maintain this information for at least one year after the original licensee acquires the program (warranty period).

## **Program technical support**

Technical support of a program product version or release will be available for a minimum of five years from the general availability date, as long as your Software Subscription and Support (also referred to as Software Maintenance) is in effect. This technical support allows you to obtain assistance (via telephone or electronic means) from IBM for product-specific, task-oriented questions regarding the installation and operation of the program product. Software Subscription and Support (Software Maintenance) also provides you with access to updates (modifications or fixes), releases, and versions of the program. You will be notified, via announcement letter, of discontinuance of support with 12 months' notice. If you

require additional technical support from IBM , including an extension of support beyond the discontinuance date, contact your IBM representative or IBM Business Partner. This extension may be available for a fee.

### ***Money-back guarantee***

If for any reason you are dissatisfied with the program and you are the original licensee, you may obtain a refund of the amount you paid for it, if within 30 days of your invoice date you return the program and its PoE to the party from whom you obtained it. If you downloaded the program, you may contact the party from whom you acquired it for instructions on how to obtain the refund.

For clarification, note that (1) for programs acquired under the IBM International Passport Advantage offering, this term applies only to your first acquisition of the program and (2) for programs acquired under any of IBM's On/Off Capacity on Demand (On/Off CoD) software offerings, this term does not apply since these offerings apply to programs already acquired and in use by you.

### ***Volume orders (IVO)***

No

### ***Passport Advantage applies***

Yes, and through the Passport Advantage website at

<http://www.ibm.com/software/passportadvantage>

### ***Usage restrictions***

Yes.

For additional information, refer to the License Information document that is available on the IBM Software License Agreement website

<http://www.ibm.com/software/sla/sladb.nsf>

### ***Software Subscription and Support applies***

Yes. Software Subscription and Support (also referred to as Software Maintenance) is included with licenses purchased through Passport Advantage and Passport Advantage Express® . Product upgrades and Technical Support are provided by the Software Subscription and Support offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software and Technical Support provides voice and electronic access to IBM support organizations, worldwide.

IBM includes one year of Software Subscription and Support with each program license acquired. The initial period of Software Subscription and Support can be extended by the purchase of a renewal option, if available.

While your Software Subscription and Support is in effect, IBM provides you assistance for your routine, short duration installation and usage (how-to) questions, and code-related questions. IBM provides assistance via telephone and, if available, electronic access, only to your information systems (IS) technical support personnel during the normal business hours (published prime shift hours) of your IBM support center. (This assistance is not available to your end users.) IBM provides Severity 1 assistance 24 hours a day, 7 days a week. For additional details, consult your IBM Software Support Handbook at

<http://www.ibm.com/support/handbook>

Software Subscription and Support does not include assistance for the design and development of applications, your use of programs in other than their specified operating environment, or failures caused by products for which IBM is not responsible under the applicable agreements.



For additional information about the International Passport Advantage Agreement and the IBM International Passport Advantage Express Agreement, visit the Passport Advantage website at

<http://www.ibm.com/software/passportadvantage>

***System i® Software Maintenance applies***

No

***Variable charges apply***

No

***Educational allowance available***

Education allowance does not apply.

Education software allowance does not apply.

Special education prices are available for qualified customers through Passport Advantage .

***On/Off Capacity on Demand (CoD)***

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To be eligible for On/Off CoD pricing, you must be enabled for temporary capacity on the corresponding hardware, and the required contract, Amendment for iSeries® and pSeries Temporary Capacity On Demand - Software (Z125-6907), must be signed prior to use.

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**Statement of good security practices**

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IT system security involves protecting systems and information through prevention, detection, and response to improper access from within and outside your enterprise. Improper access can result in information being altered, destroyed, or misappropriated or can result in misuse of your systems to attack others. Without a comprehensive approach to security, no IT system or product should be considered completely secure and no single product or security measure can be completely effective in preventing improper access. IBM systems and products are designed to be part of a comprehensive security approach, which will necessarily involve additional operational procedures, and may require other systems, products, or services to be most effective. IBM does not warrant that systems and products are immune from the malicious or illegal conduct of any party.

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**IBM Electronic Services**

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Electronic Service Agent™ and the IBM Electronic Support web portal are dedicated to providing fast, exceptional support to IBM Systems customers. The IBM Electronic Service Agent tool is a no-additional-charge tool that proactively monitors and reports hardware events, such as system errors, performance issues, and inventory. The Electronic Service Agent tool can help you stay focused on your company's strategic business initiatives, save time, and spend less effort managing day-to-day IT maintenance issues. Servers enabled with this tool can be monitored remotely around the clock by IBM Support all at no additional cost to you.

Now integrated into the base operating system of AIX® 5.3, AIX 6.1, and AIX 7.1, Electronic Service Agent is designed to automatically and electronically report system failures and utilization issues to IBM , which can result in faster problem resolution and increased availability. System configuration and inventory information collected by the Electronic Service Agent tool also can be viewed on the secure Electronic Support web portal, and used to improve problem determination and

resolution by you and the IBM support team. To access the tool main menu, simply type "smitty esa\_main", and select "Configure Electronic Service Agent ." In addition, ESA now includes a powerful Web user interface, giving the administrator easy access to status, tool settings, problem information, and filters. For more information and documentation on how to configure and use Electronic Service Agent , refer to

<http://www.ibm.com/support/electronic>

The IBM Electronic Support portal is a single Internet entry point that replaces the multiple entry points traditionally used to access IBM Internet services and support. This portal enables you to gain easier access to IBM resources for assistance in resolving technical problems. The My Systems and Premium Search functions make it even easier for Electronic Service Agent tool-enabled customers to track system inventory and find pertinent fixes.

## **Benefits**

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**Increased uptime:** The Electronic Service Agent tool is designed to enhance the Warranty or Maintenance Agreement by providing faster hardware error reporting and uploading system information to IBM Support. This can translate to less wasted time monitoring the "symptoms," diagnosing the error, and manually calling IBM Support to open a problem record. Its 24x7 monitoring and reporting mean no more dependence on human intervention or off-hours customer personnel when errors are encountered in the middle of the night.

**Security:** The Electronic Service Agent tool is designed to be secure in monitoring, reporting, and storing the data at IBM . The Electronic Service Agent tool securely transmits either via the Internet (HTTPS or VPN) or modem, and can be configured to communicate securely through gateways to provide customers a single point of exit from their site. Communication is one way. Activating Electronic Service Agent does not enable IBM to call into a customer's system. System inventory information is stored in a secure database, which is protected behind IBM firewalls. It is viewable only by the customer and IBM . The customer's business applications or business data is never transmitted to IBM .

**More accurate reporting:** Since system information and error logs are automatically uploaded to the IBM Support center in conjunction with the service request, customers are not required to find and send system information, decreasing the risk of misreported or misdiagnosed errors. Once inside IBM , problem error data is run through a data knowledge management system and knowledge articles are appended to the problem record.

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<http://www.ibm.com/support/electronic>

My Systems provides valuable reports of installed hardware and software using information collected from the systems by Electronic Service Agent . Reports are available for any system associated with the customer's IBM ID. Premium Search combines the function of search and the value of Electronic Service Agent information, providing advanced search of the technical support knowledgebase. Using Premium Search and the Electronic Service Agent information that has been collected from your system, customers are able to see search results that apply specifically to their systems.

For more information on how to utilize the power of IBM Electronic Services, contact your IBM Systems Services Representative, or visit

<http://www.ibm.com/support/electronic>

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## Prices

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For all local charges, contact your IBM representative.

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If you are an IBM Business Partner -- Distributor for Workstation Software acquiring products from IBM , you may link to Passport Advantage Online for resellers where you can obtain Business Partner pricing information. An IBM ID and password are required.

<https://www.ibm.com/software/howtobuy/passportadvantage/paoreseller/emea/channelannouncement>

### **Passport Advantage**

For Passport Advantage information and charges, contact your IBM representative or authorized IBM Business Partner for Software Value Plus. Additional information is also available at

<http://www.ibm.com/software/passportadvantage>

### **IBM Global Financing**

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IBM Global Financing offers competitive financing to credit-qualified customers to assist them in acquiring IT solutions. Offerings include financing for IT acquisition, including hardware, software, and services, from both IBM and other manufacturers or vendors. Offerings (for all customer segments: small, medium, and large enterprise), rates, terms, and availability can vary by country. Contact your local IBM Global Financing organization or visit

<http://www.ibm.com/financing>

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## Announcement countries

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All European, Middle Eastern, and African countries except Iran, Sudan, and Syria.

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